

Sample On Hold Messages for Dental Practices



Nobody likes to call a dental practice and be put on hold. That's one of the reasons why so many patients prefer to communicate via live chat on a practice's website.

However, if patients are going to be on-hold, here is some messaging you can use:

Thank you for calling and giving us the opportunity to serve you today! One of our friendly team members will be right with you. Or, if you prefer, you may use the chat box on our website for an immediate response.

Did you know we accept most dental insurance plans? Plus, we have several ways to make it easy for you to fit the dental care you need into your family budget. Ask us for details.

Do you drink coffee, soda or red wine? Like smoking, these can stain teeth and make you appear older. Wait until you see the difference that a professional teeth whitening can make.

Did you know that denture-wearers still need an annual exam? Our comprehensive denture service includes an oral exam, oral cancer screening, and evaluation of your dentures for proper fit. Even if we didn't make them, we can relin, repair or replace dentures when needed.

We'll try not to keep you holding much longer. We're helping other guests and will give you the same level of service in just a moment.

A brighter, healthy smile makes the perfect first impression and can improve your self-confidence. We offer a wide variety of advanced cosmetic services to make your smile memorable. Ask your dentist about professional whitening services, porcelain veneers and crowns, tooth-colored fillings, bonding, and dental implant restorations. Go from self-conscious to self-confident.

We appreciate your patience. We'll do our best to get back to you quickly. Are you still using a manual toothbrush? A power toothbrush can make a difference to your oral health when incorporated into your daily oral care routine.

You may have periodontal disease and not even know it. It doesn't always have symptoms and it's the leading cause of adult tooth loss. Three out of four people over age 35 have some form of this bacterial infection. Because it's been linked to heart disease, stroke and other serious conditions, we take a comprehensive approach to diagnosing and managing it.

Reduce the number of patients you put on hold and increase patient satisfaction by adding Simplifeye's 24/7 live chat to your website today.

